Antares Food Services V 4

Logon

Username:	Antares User
Password:	***********

OK Cancel

Antares Meal Management System is a mature and proven system containing all features required to efficiently operate a meal management service. If you deliver meals, you will benefit from using Antares Meal Management system. The system provides your clients with the highest standard of consistent service delivery leading to client satisfaction. As more people are needing community meal service delivery, this puts many organisations under stress to deliver for less.

The software has evolved, matured and expanded over 15 years of live usage by many different Food Service (Meals On Wheels) Providers in Australia. The system is fully supported with access to our support team, web site, forums and program updates.

The system provides configuration flexibility to meet your specific operational requirements and can be set up to follow your existing procedures. As your Service changes, Meal Management can change with you.

The system is suitable for the very small operator, through to the largest service providers running multiple sites and is scalable to deliver from 20 meals a day to over 1000+ meals per day. The system is designed for simple operation with online help as required. Most reports and information can be easily accessed in a few clicks of the mouse.

Summary of features

★ The Number 1 Meal Management Software package in Australia

★ Over15 years of development and operating experience

★ Comprehensive functionality

★ Configurable to meet specific operating environment

★ Simple installation

★ Extensive online help and User Documentation

★ Ongoing operational support

★ Ongoing software updates and support

★ Suitable for large and small meal service providers

★ Powerful meal management to meet client specific needs

★ Integrates with Accounting software, Bpay, Bank direct debit, Menu scanning and more

★ Comprehensive Reporting and Document Management System

★ Accountable – Full internal payment system, Minimum Data Set (MDS) collection / transmission

★ Comprehensive Audit Trail

★ Onsite training provided

Operational Features Summary

Antares Meal Management is a single software program that manages all aspects of:

★ Community Food Services.

★ Support and Training

★ Client Information/Assessment

★ Menu Choice

★ Run/Delivery Management

★ Payment and Accounts

★ Volunteer Rostering

★ MDS Reporting

★ Meal Ordering

★ Operational Reports – wide range of run/packing/delivery reports

★ Statistics and Management Reports

Advanced Features

★ Client deliveries are template driven – Each client can have their own unique delivery pattern to match dietary and/or cultural need

★ Choice of items – System supports both standard items and optional choice

★ Menu Set up – when choice is available, track which items are available on what days

★ Public Holiday deliveries

★ Multiple run schedules

★ Multiple independent deliveries (eg Hot Meal, Frozen Delivery Centre Base Meals etc)

★ Export invoices to MYOB or other Accounting Systems

★ Direct Debit – can produce ABA file to interface with bank direct debit software

★ BPAY – If you are a BPAY biller, BPAY details appear on statements

★ Full Cost Recovery (CACP) billing

★ Multiple independent menus and templates – Set up your new summer menu and client choices while the system delivers from the existing winter menu.

Features

The system will run on your network or we can supply and install a pre-configured Mac Mini with a Snow Leopard Server. This is easy to set up and run with more storage and more memory options. The advantages of the Mac Mini installation includes:

★ Increased Uptime of 99.9 %

★ Lower maintenance costs

★ High stability Unix system

★ One-off licence fee

★ Will run on PC or Mac

★ Low-Cost wireless network

★ Low-Cost backup

★ Native support for iPhone, Ipad and Android

★ Easy network configuration

★ Will run in any network environment

★ Can be installed to run in Cloud

★ Well supported by extensive user video tutorials and PDF documentation

Hardware Requirements

Single User

The system can be installed as a single user on Windows (XP, Vista & Windows7), Mac, Linux and Ubuntu.
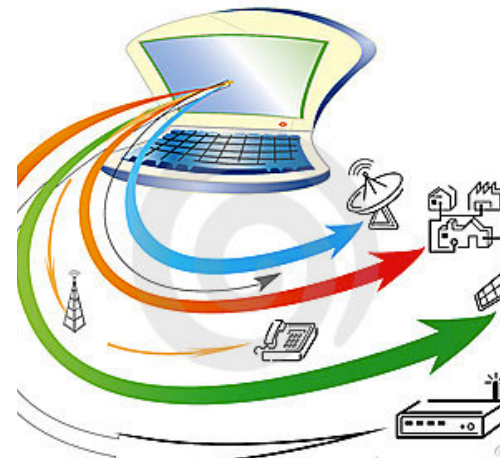
Network User

Internet Connection needed (support, updates and MDS transmission)

Software Requirements

★ Operates on any Windows(Vista or Windows 7), Linux or Citrix system.

★ Will run on Mac in Virtual Windows Mode (lower Licence Costs)

★ Multi User – each user has own login name

★ Can be accessed remotely

Requirements

Training

Training is an important and critical part of maximising the benefits of the system and gaining high user satisfaction by understanding how the system can be configured to meet your specific operational requirements.

A through understanding of the system means users will have confidence in operating the system and also changing the configuration to meet changing requirements.
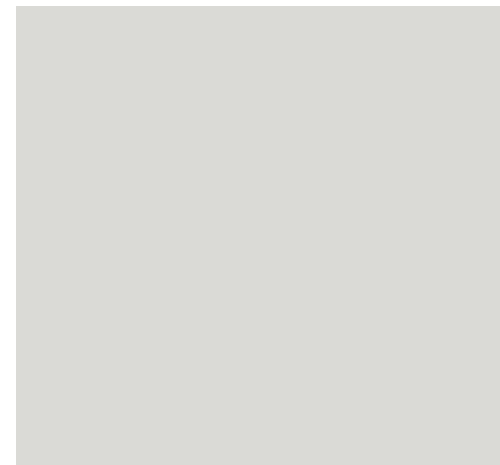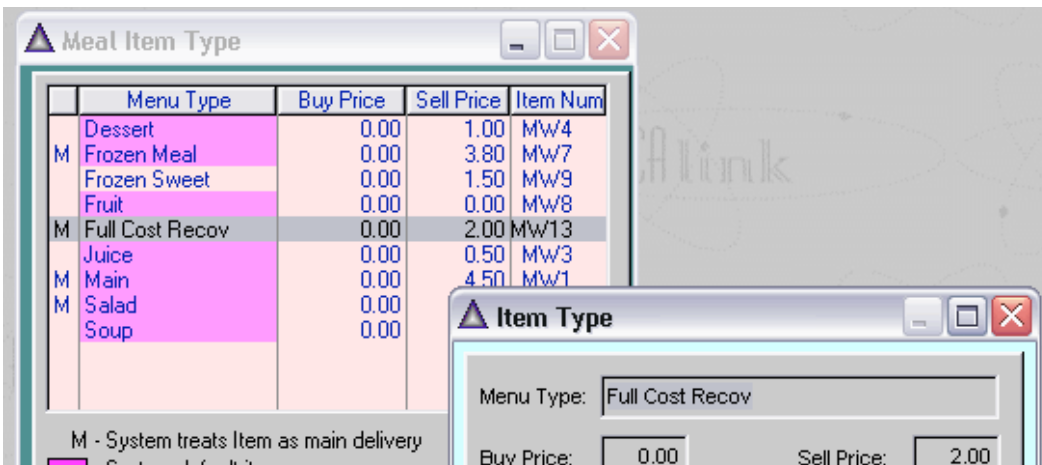
You will be provided with comprehensive 2 days training in using the software as part of the initial package cost. Additional training can be arranged as needed. Please contact us for a quote.

We recommend all new users are properly trained to maintain high operational efficiency. Experience has shown that people who are properly trained consistently produce high performance results with very high user satisfaction, greater productivity and require less support, thus increasing business efficiency.

We are able to offer a range of workshop and training solutions that meet your site-specific requirements. As each service is unique, we provide customised training to small groups all from the same organisation.

We are also available to consult on how organisations may better use the system.

Whether for new staff, a refresher course for your current staff, and/or to get even more from your investment, call us now for a quote and to arrange training.

An annual License fee is payable and provides high quality support services to ensure your mission critical system is running optimally at all times. The License is mandatory and covers the following services:

★ On-call support

★ Web support

★ Phone support

★ Software updates

★ Forum

★ Downloads

Antares Food Services

Documents | FAQ | Support | Program Update | Innovation | Return to Member Page

Weekly

This version of the run sheet covers the whole week, and has less detail again than the daily short and far less than the daily full.

The need to expand the run sheet comments articulated in the Daily Short report applies here.

Week run marker

Generates a set of run sheets for a week
Dose not itemise the delivery

Standard

Run
✓ One
✓ Two
✓ Three
✓ Four

Mondays Date: 14/08/2006

Print

Cancel | Tag | Untag | Flip | Prev Tag
Tag All | Untag All | Flip All | Next Tag

The date must be a Monday, and it will default to Monday of the current week. Tag the run(s) you wish to print. If You wish to print runs on a schedule other than "Standard"

Support

There are 5 simple steps to configure the system to meet your requirements and run the installation procedure:

1. Complete the Installation Requirements questionnaire form. Allows us to pre–configure the system to meet your specific needs.
2. You will be provided with 2 days training on configuring and using the software
3. Together we will configure the system according to your request and copy the configured installation module on our server.
4. You will be given instructions to download and install your final on your system.
5. Run the Installer and follow the installation wizard prompts. Installation takes approximately 5 to 10 minutes.
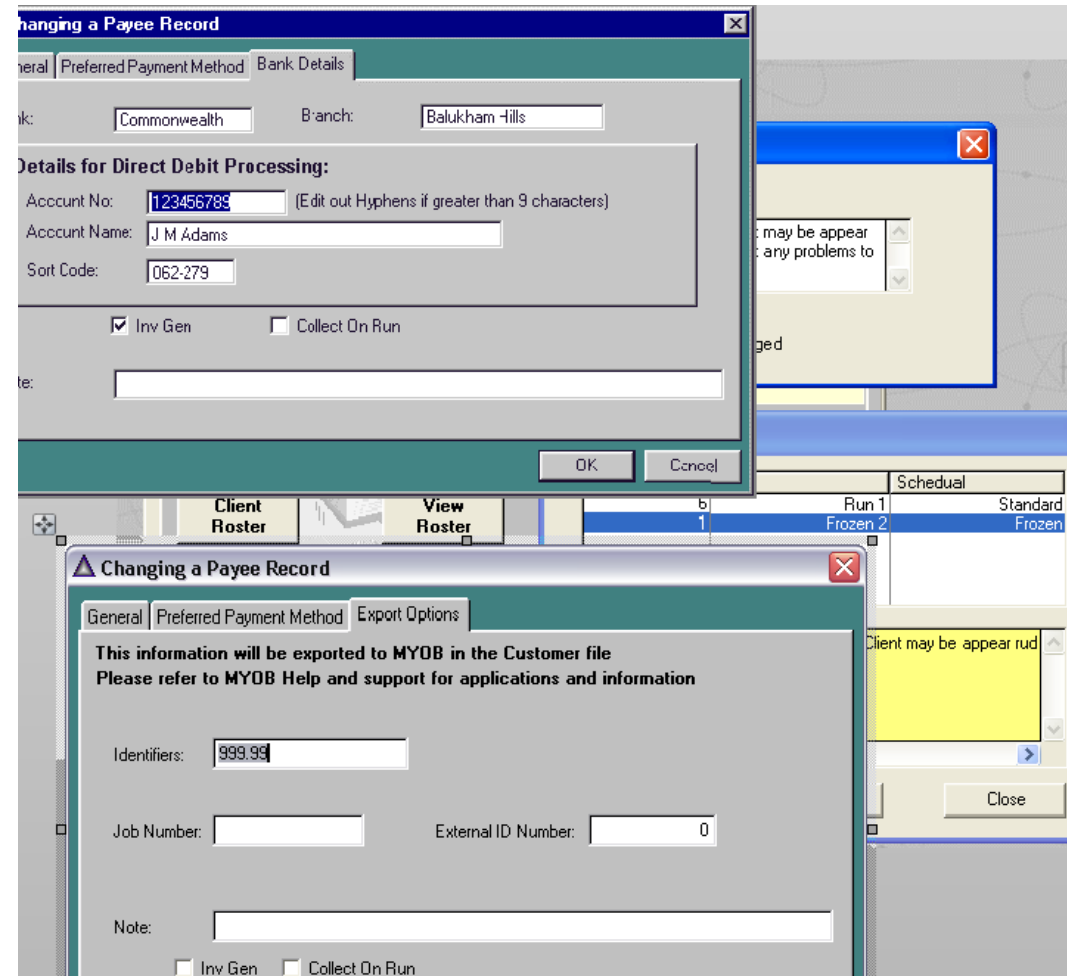
You can repeat this procedure for any additional machines or to perform system recovery.

You can backup your system and perform easy system recovery when and if required

Configuration

Configuration Options

The following functions can be configured to meet your specific requirements:

- ★ MYOB interface
- ★ Menu Choice
- ★ Meal Item
- ★ Types Multiple
- ★ Menus Run Set Up

- ★ Volunteer Roster
- ★ Full Cost Recovery
- ★ BPAY
- ★ Direct Debit
- ★ Default Templates

hanging a Payee Record

eneral | Preferred Payment Method | Bank Details

k: Commonwealth   B:anch: Balukham Hills

Details for Direct Debit Processing:

Accunt No: 123456789   (Edit out Hyphens if greater than 9 characters)

Accunt Name: J M Adams

Sort Code: 062-279

☑ Inv Gen   ☐ Collect On Run

te:

OK   Cancel

Client Roster   View Roster

Schedual
6   Run 1   Standard
1   Frozen 2   Frozen

⚠ Changing a Payee Record

General | Preferred Payment Method | Export Options

This information will be exported to MYOB in the Customer file
Please refer to MYOB Help and support for applications and information

Identifiers: 999.99

Job Number: External ID Number: 0

Note:

☐ Inv Gen   ☐ Collect On Run

Client may be appear rud

Close

The No1 Meal Management Software package in Australia

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